

Dear Retailers:

As a follow-up to the May 7, 2009 Recall Notification Letter and Recall Return Response Form with respect to Hydroxycut-branded products (copies attached), we are writing to provide additional instructions on how you should proceed with returning the products in your inventory. Please note that while the Recall Return Response Form does allow for destruction of product, we recognize that most retail accounts cannot afford the inconvenience of hiring a third party reclamation company to audit an on site destruction process of the recalled products that is properly documented pursuant to all applicable laws and regulations.

We have therefore worked together with Iovate in developing the following return procedure which should streamline this process in the most efficient way possible:

1. Complete the attached Recall Response Form.
2. Please note that you cannot return any items not included on the approved Recall Response Form. Items that are returned that are not part of this return process will be destroyed with no refund provided. If you have a product return for another Iovate item not mentioned on this Form, please contact Iovate directly at using this phone number 1-888-334-4385 and request a product RA form be sent to your location.
3. Retain a copy of the Form for your records and fax a copy to Iovate Health Sciences using this number 905-678-3121.
4. Please include a copy with the product being returned to your distributor partner and fax a copy to them for receiving purposes.
5. Once you have confirmed that all affected inventory has been accounted for, please seal the boxes and contact your local Fed-Ex location and request a product pick up. Please mention the following account number when you call. Please clearly mark on the box 'Product Subject to Recall.' Please contact Fed-Ex at this number **1-800-463-3339** and reference return authorization: **Fed-Ex US: Ground 4722-1568-0.**
6. Upon receipt of your return, we will refund the purchase price you paid on your last order placed with us, for all recall-affected items that you return.
7. Iovate and our Distributor partners will accept consumer returns under this recall process from your location over the next 60 days effective May 11th, 2009.
8. If you receive consumer returns after this date please redirect them to Iovate's customer service department at 1-888-305-6937.

Please proceed with the returns within 30 days. If, for some reason, you are unable to effectuate the return within 30 days, there will be another opportunity (of an additional 30 days) for you to effectuate the return.

Please let us know if you have any questions.



RECALL RETURN RESPONSE FORM

This Recall Return Response Form applies to the recall of the following Iovate products:

HYDROXYCUT RAPID RELEASE REGULAR CAPLETS

631656893649 Hydroxycut 140ct Cap US
631656833621 Hydroxycut 60 GNC US
631656600988 Hydroxycut 300ct Caplets US
631656890129 Hydroxycut 36ct Cap US "with CARDS"
631656282245 Hydroxycut 160ct Cap US *Discontinued*
631656873214 Hydroxycut 58ct Cap US
631656813418 Hydroxycut 70ct Cap US
631656808612 Hydroxycut 70ct Caps US *Discontinued*
631656808117 Hydroxycut 100 cap US *Discontinued*
631656818642 Hydroxycut 140ct Cap US *Discontinued*
631656882414 Hydroxycut 80ct Caps US *Discontinued*
631656843262 Hydroxycut 210ct Cap US
631656828665 Hydroxycut 210 cap US *Discontinued*
631656600582 Hydroxycut 60ct + 1 Hydroxycut Sachet WB US
631656600476 Hydroxycut 72ct + Hydroxycut Sachet WB US
631656600483 Hydroxycut 100ct Caplets US
631656600506 Hydroxycut 150ct Caplets US
631656601251 Hydroxycut 170 Caplets US
631656600452 Hydroxycut 30ct Caplets US
631656500585 Hydroxycut 60 ct Caplets US
631656001501 Hydroxycut 280ct-3 Pak Kit *Discontinued*
631656001563 Hydroxycut 280ct-6 Pak Kit *Discontinued*
631656000658 Hydroxycut 100ct-6 month supply (7 bottles+ 4 free) Kit
631656600896 Hydroxycut 2x60ct Club Pack US Kit
631656000672 Hydroxycut 100ct-1 month supply (1 bottle+1 free) Kit *Discontinued*
631656874693 Hydroxycut 58 cap 12-pack Target US Kit *Discontinued*
631656000665 Hydroxycut 100ct-3 month supply (4 bottles+2 free) Kit *Discontinued*

HYDROXYCUT HARDCORE LIQUID CAPSULES

631656600650 Hydroxycut Hardcore 120ct US
631656600834 Hydroxycut Hardcore 210ct US
631656001778 Hydroxycut Hardcore 30ct US
631656601435 Hydroxycut Hardcore 252ct US
631656601848 Hydroxycut Hardcore 30ct US Trial
631656601749 Hydroxycut Hardcore NEW FORMULA 120ct US
631656601763 Hydroxycut Hardcore NEW FORMULA 252ct US
631656601756 Hydroxycut Hardcore NEW FORMULA 210ct US
631656660623 Hydroxycut Hardcore Shredded Stack Kit120ct

HYDROXYCUT CAFFEINE-FREE CAPLETS

631656801224 Hydroxycut Caffeine Free 140ct Cap US
631656821246 Hydroxycut Caffeine Free 330ct Cap US
631656801217 Hydroxycut Caffeine Free 100ct Cap US
631656801231 Hydroxycut Caffeine Free 58ct Cap US
631656899122 Hydroxycut Caffeine Free 36ct Cap US
631656600544 Hydroxycut Caffeine Free 60ct US
631656600551 Hydroxycut Caffeine Free 72ct US
631656600568 Hydroxycut Caffeine Free 100ct US

HYDROXYCUT MAX CAPLETS

631656601466 Hydroxycut Max 120ct bonus + 1Hyd Max Sachet WB US
631656601633 Hydroxycut Max 210ct Bonus + 1 Hyd Max Sachet WB US

HYDROXYCUT REGULAR DRINK PACKET

631656860191 Hydroxycut Weight Loss Drink Mix 21pk Sachet - Wild Berry US
631656860313 Hydroxycut Weight Loss Drink Mix 21pk Sachet - Country Lemonade US
631656002362 Hydroxycut Sachet Twin Pack US Kit

HYDROXYCUT HARDCORE DRINK PACKET (IGNITION STIX)

631656701326 Hydroxycut Hardcore Drink Mix 2.7g Sachet - Blue Raspberry US
631656701319 Hydroxycut Hardcore Drink Mix 2.6g Sachet - Fruit Punch US
631656760118 Hydroxycut Hardcore Drink Mix 40pk x 2g Sachet - Fruit Punch US
631656760125 Hydroxycut Hardcore Drink Mix 40pk x 2g Sachet - Blue Raspberry US

HYDROXYCUT CAFFEINE-FREE DRINK PACKET

631656760095 Hydroxycut Caffeine Free Drink Mix 21pk x 3.6g Sachet - Raspberry Ice US

HYDROXYCUT MAX DRINK PACKET

631656860375 Hydroxycut Max Drink Mix 40pk x 2.4g Sachet - Wild Berry US
631656860382 Hydroxycut Max Drink Mix 40pk x 2.7g Sachet - Lemonade US

HYDROXYCUT LIQUID SHOT

631656800159 Hydroxycut Weight Loss Single Shot 2oz - Wild Berry US
631656860207 Hydroxycut Weight Loss Shot 2 x 2oz Pk - Wild Berry US
631656860498 Hydroxycut Instant Weight Loss Shot 12 x 2oz – Wild Berry US
631656860498 Hydroxycut Instant Weight Loss Shot 12 x 2oz - Wild Berry US Kit

HYDROXYCUT MAX AQUA SHED

631656601855 Hydroxycut Max Aqua Shed 60ct Capsules US

HYDROXYCUT HARDCORE RTD

631656860436 Hydroxycut Hardcore 4 x8oz RTD - Grape Infusion US
631656860399 Hydroxycut Hardcore 4 x 8oz RTD - Triple Wild Berry US
631656860665 Hydroxycut Hardcore 12-pack RTD - Grape Infusion US
631656860467 Hydroxycut Hardcore 3 x 4-pack RTD - Grape Infusion US
631656860443 Hydroxycut Hardcore 3 x 4-pack RTD - Triple Wild Berry US
631656860443 Hydroxycut Hardcore 3 x 4-pack RTD - Triple Wild Berry US
631656860568 Hydroxycut Hardcore 12-pack RTD - Triple Wild Berry US
631656800265 Hydroxycut Hardcore 8 fl. oz., Grape Explosion
631656800210 Hydroxycut Hardcore 8 fl. oz. Triple Wild Berry

HYDROXYCUT 24

631656600933 Hydroxycut 24 (96 caps/ blister pack) US

HYDROXYCUT CARB CONTROL

631656800036 Hydroxycut Carb Control 58ct Cap US

631656800029 Hydroxycut Carb Control 100ct Cap US

631656800012 Hydroxycut Carb Control 140ct Cap US

HYDROXYCUT NATURAL

631656600889 Hydroxycut Natural 100ct US

Please check ALL of the appropriate:

I have read and understand the recall instructions provided in the May 7, 2009 Recall Notification Letter from Iovate Health Sciences.

I have checked my stock and have removed the above-referenced products from the shelves. My inventory consists of

_____ boxes of Hydroxycut Regular Rapid Release Caplets

_____ boxes of Hydroxycut Hardcore Liquid Capsules

_____ boxes of Hydroxycut Caffeine-Free Caplets

_____ boxes of Hydroxycut Max Liquid Caplets

_____ boxes of Hydroxycut Regular Drink Packets

_____ boxes of Hydroxycut Hardcore Drink Packets

_____ boxes of Hydroxycut Caffeine-Free Drink Packets

_____ boxes of Hydroxycut Max Drink Packets

_____ boxes of Hydroxycut Liquid Shots

_____ boxes of Hydroxycut Max Aqua Shed

_____ boxes of Hydroxycut Hardcore RTDs

_____ boxes of Hydroxycut 24

_____ boxes of Hydroxycut Carb Control

_____ boxes of Hydroxycut Natural

Indicate the disposition of the recalled product:

Returned

Specify quantity, date, and method _____

Held for return

Destroyed (rendered unusable)

Specify quantity, date, and method _____

I have notified my customers who may have purchased this product

Specify date and method of notification

I am a

Wholesaler/distributor

Retailer

Name _____

Title _____

Tel. No. _____

Firm Name _____

Address _____

City/State _____

PLEASE RETURN THE COMPLETE RESPONSE FORM AND FAX, EMAIL, OR MAIL TO:

Iovate Health Sciences USA
Attention: Recall Response Team
Facsimile: 905-290-4374
Email: hydroxycutrecall@iovate.com
3880 Jeffrey Boulevard
Blasdell, NY 14219